

INFORMATION FOR NEW MEMBERS

AMBULANCE SERVICE: Dial 911

FIRE: Contact Noonday Volunteer Fire Department 903-561-3949.

They are located on Highway 155.

MAIL SERVICE: Contact the Flint Post Office 903-894-7288.

TRASH SERVICE: Contact Ameri-Tex Services, Whitehouse, 903-839-1800.

Ameri-Tex Services has the only service authorized for trash

pick-up in the Villages.

<u>UTILITIES</u>: Contact the Energy Company of your choice. This is the

responsibility of the home owner. You will need to know your section, unit, and lot number. In case of a power outage,

contact Oncor 1-888-313-4747. You may be asked for the ESI

ID number. This number can be found on your bill.

<u>TELEPHONES</u>: Contact the Telephone Company of your choice.

SEPTIC TANKS: There are several good companies listed in the yellow pages.

Anything within 500 feet of the water front line requires a perk test by the Upper Neches River Authority. Contact Tom Mallory 903-876-2237. If it is outside of the 500 feet, any licensed sanitation engineer may do the perk test. This is the responsibility of the home owner. A county permit must be

obtained.

<u>SCHOOLS</u>: Contact Hazel Owens Elementary, 11780 CR 168, Gresham,

903-262-2175.

Contact Three Lakes Middle School, 2445 Three Lakes

Parkway, Tyler, 903-952-4400

Contact Robert E. Lee High School, 411 ESE Loop 323, Tyler,

903-262-2625.

<u>LOT STAKES</u>: Contact John Cowan and Associates, 625 Chase Drive, Tyler,

903-581-2238. Once the lot is purchased, it is the

responsibility of the lot owner to locate and note the property

boundaries.

<u>WATER</u>: Water meters are installed by the water company. They

charge a one time non-refundable \$650 fee for installing the water meter. Water lines from the meter to the house are the responsibility of the homeowner. Contact Liberty Water

(formerly Big Eddy Water), 903-769-2095, or Southern Utilities,

903-593-2588, for additional information.

RV DUMP STATION: Located outside Unit #7 at Wildlake condos on Serenity Way.

<u>SECURITY</u>: Call 903-574-3885 or 903-561-1153, 24 hrs a day. We have

24-7 security personnel who patrol our community every day and night, and who will respond to emergencies, excessive noise, unattended fires, questionable drive-bys regarding the

safety and well-being of our residents.

COUNTY VOTER ID: Karen Nelson, Elections Administrator, 302 E. Ferguson St.,

Tyler, TX 75702, (903) 590-4777, www.smith-county.com

We are in Precinct 42.

Please remember that prior to any exterior improvements or construction, including decks, placements of storage sheds, fences, etc., you must submit your plans/intentions to the Architectural Control Committee for approval. The ACC provides information that will help you begin the design of your project. You should also remember before cutting any trees, to call the VHOA office and an ACC member will visit you and tag the trees.

Visit our HomeOwners' Association office to get your Member and Vehicle ID stickers. Our office is open Tuesday, Wednesday, and Thursday, 8:00 – 5:00.

North Beach Park (off of Harbor Lane) is for "VHOA Home Owners Only." The park provides a pavilion, shaded picnic tables, BBQ grilles, a children's play area and a boat ramp. No activity is allowed after 10:00 pm, and members need to carry their VHOA Member's ID card. All vehicles in the park must display a VHOA Vehicle Sticker. The number of visitors is limited to 10 per members, and visitors must be accompanied by a member at all times. The contact number for the security gate code is posted nearby the gate.

Our community is in a natural forest, and there might be sometimes when you may want to burn small limbs and leaves. We are very concerned about fire safety and smoke in our community, and you should first check for county fire-bans and your neighbors before lighting the fire. Of course, you must have an adequate water source available and the fire must be continually attended. No fires can burn after sunset.

For your convenience, we have a website that provides access to our Restrictions, By-Laws, Building Requirements, our History, and a map of our properties, as well as other information you might find interesting. Go to www.vhoaoffice.com.

Note: All this information is subject to change without our knowledge or liability.